

Interaction between Community and Local Government in Evaluation Policy of Regional Regulation about Funeral Service Retribution

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Abstract. Retribution is a regional collection as payment for services or the granting of certain permits from the regional government to individuals or entities. Bandung City TPU has a mismatch of funeral retribution rates with Bandung City regulations and burial grounds that are not in accordance with the Bandung City Data Portal. In evaluation the policy, its need a good interaction between community and local Government in implementation that policy. The aims of this study is to know interaction between community and Government in evaluation the policy of regional regulation of Bandung City Number 3 of 2017 about Cemetery Service Fees in Bandung City. The method used in this study is a descriptive method with a qualitative approach. Data collection techniques used in this study through, observation, interviews and documentation. The results of this study indicate that the interaction between community and Local Government in evaluation the policy of regional regulation of Bandung City Number 3 of 2017 about Cemetery Service Fees in Bandung City is quite effective, these results were obtained through interviews with resource persons from TPU Pandu, TPU Rancacili, TPU Maleer, TPU Cikutra and TPU Astana Anyar. By coordinating between TPU officers, the Cipta Karya, Construction Development and Spatial Planning and people who use TPU, it is hoped that there will be an increase in effectiveness.

1. Introduction

Implementation of policy evaluation is inseparable from the interaction between the community and the government in accordance with their respective roles. The role is a dynamic aspect of a person's position in the social structure because of his position to carry out an action or dynamic movement of change, where the pattern of action results in the occurrence of a thing or event[1]. The policy of the Bandung City government regarding public funeral fees is through the regional regulation Bandung City Number 3 of 2017 concerning Funeral Service Retribution in the City of Bandung.

Social interaction is a dynamic reciprocal social relationship, which concerns the relationship between people individually, between human groups, or between people and human groups. The social interactions that have occurred have also changed [2]. Social interaction is inseparable from communication. Communication is one of the factors that cannot be ignored by humans, because basically communication is the essence of human life as social beings[3]. Evaluation has related meanings, each referring to the application of some value scale to the results of policies and programs[4]. Land is the need of the people or the public, whose nature is protected by the State[5]. besides the functioning as a place for burial and embedding of bodies, the Public Cemetery (TPU) functions as a place of pilgrimage for residents and the

City. Apart from that, TPU is also become the city's lungs and green open space. The regional government is obliged to replenish the regional treasury with revenues from within or outside the region in order to meet the needs for development and governance. By increasing regional finance from the regional tax and retribution sector, one of them is.

The reasons why researchers examined TPU Kota Bandung as follows: 1. TPU in Bandung City has a discrepancy between the funeral retribution rates and the regional regulation of Bandung Municipality No. 3 of 2017 concerning Funeral Service Retribution in the City of Bandung. 2. Cemetery land that is not in accordance with the Bandung City Data Portal.

The cemeteries land service sector provides additional grave land services, such as burial land overlapping services in the case of full grave lands, and reserve burial land services, which include burial land that has been ordered in advance by the public to be used later as burial land. This type of burial ground is also called an empty grave. Services to the community at the funeral and landscaping service (diskamtam), namely providing general information to the public about the provisions of funeral services and the tariffs for funeral services and moving/demolition of graves[6]

Implementation policy needs evaluation to know is the policy work so well or not. For the evaluation needs control from society. So, its need good interaction between community and government. Social interaction describes the process of communicating various symbolic meanings between individuals. In each individual who communicates, interprets and defines what meanings arise in the interaction process that is carried out [5]. Social interaction only takes place between parties if there is a reaction from both parties. Social interaction will not be possible if humans have a direct relationship with something that has absolutely no effect on the social system as a result of the said relationship[7]. The aims of this study is to know interaction between community and Government in evaluation the policy of regional regulation of Bandung City Number 3 of 2017 about Cemetery Service Fees in Bandung City. This research is used descriptive method with qualitative approach.

2. Method

The qualitative approach is combined with the descriptive approach in this research. This research takes a qualitative approach because the objectives or research objects cannot be expanded, and the data collected can only be explored as much as possible. Qualitative research is research that intends to understand the phenomenon of what is experienced by research subjects, for example behavior, perceptions, motivations, actions, etc[8]. This study explains the facts that occurred regarding the Policy Evaluation of the Bandung City Regional Regulation No. 3 of 2017 Concerning Funeral Service Fees in the City of Bandung. so that the data that has been collected can be used to support the basic theories that have been studied. Future researchers can make conclusions from the general description of the object.

Researchers collected data related to the interaction between the community and local government in the evaluation of the Bandung City Regulation No. 3 of 2017 concerning retribution for funeral services in Bandung City by means of library research and field studies. Collecting data through field studies, including by observing, namely by direct observation to the research location. During data collection, the researchers also conducted interviews with the heads of UPT TPU in Regions I, II, and III who knew, understood, and were responsible for the duties of retribution for funeral services in Bandung City found at the research location. Subsequent data collection, namely documentation, is carried out by searching archival data, books, newspapers and so on in order to get community and government interaction in evaluating the policy of the Regional Regulation in Bandung City No. 3 of 2017 concerning Funeral Service Retribution in the City of Bandung. used at the next research stage in Bandung City.

3. Results and Discussion

Public cemeteries in the city of Bandung, based on their existing conditions regarding the use of each land, it is known that there are several graves that are considered critical in their provision[9]. The locations of public cemeteries (TPU) in the city of Bandung have not been spread evenly, causing an imbalance in services between TPUs. There is no clear proportion regarding the service area coverage of each TPU. Based on the results of the evaluation, it is known that the management carried out by the TPU management has not been optimal. The underlying thing for the non-optimal management of TPU is due to the limited human resources (HR) on the part of the manager which causes a lack of quality management produced.

The Effectiveness of Bandung City Regional Regulation No. 3 of 2017 Concerning Funeral Service Retribution in Bandung City.

From the interviews that the researchers conducted with all informants from the five TPUs that the researchers visited in the city of Bandung, the researchers obtained the result that the effectiveness of the Bandung City regional regulation policy number 3 of 2017 concerning funeral service fees in the Bandung City was still not effective because of the results interviews with the community there are still people who have not received a funeral service fee at TPU in their area. The existing management cannot work properly, the collection of fees that are carried out is less than optimal and even tends to be prone to extortion[4].

The Efficiency of Bandung City Regional Regulation No. 3 of 2017 Concerning Funeral Service Retribution in Bandung City.

From the results of the interviews that the researchers conducted with all informants from the five TPUs that the researchers visited in the city of Bandung, the researchers obtained the result that the policy efficiency of the Bandung Municipality Regional Regulation No. to several UPT heads in the city of Bandung, many stated that there had been coordination between the Dinas and UPT TPU.

Adequacy of Bandung City Regional Regulation Number 3 of 2017 Concerning Funeral Service Retribution in Bandung City.

From the results of the interviews that the researchers conducted with all informants from the five TPUs that the researchers visited in the city of Bandung, the researchers obtained the result that the policy adequacy of the regional regulations of the City of Bandung number 3 of 2017 regarding the funeral service fees in the City of Bandung was sufficient because the results of interviews with several UPT heads in the city of Bandung all UPT heads stated that there had been supervision and sanctions against TPU officers carried out by the government.

Equality of Bandung City Regional Regulation No. 3 of 2017 Concerning Funeral Service Retribution in Bandung City.

From the results of the interviews that the researchers conducted with all informants from the five TPUs that the researchers visited in the city of Bandung, the researchers obtained the result that the policy equality of the Bandung City Regional Regulation number 3 of 2017 concerning funeral service fees in the City of Bandung was equivalent because from the results of interviews with several UPT heads in the city of Bandung all UPT heads stated that outreach had been carried out to the community through social media and circulars distributed to the community.

Responsiveness of Bandung City Regional Regulation No. 3 of 2017 Concerning Funeral Service Retribution in Bandung City.

From the results of the interviews that the researchers conducted with all informants from the five TPUs that the researchers visited in the city of Bandung, the researchers found that the responsiveness of the policy of the regional regulations of the City of Bandung number 3 of 2017 concerning funeral service fees in the City of Bandung was already responsive because the results of interviews with several UPT heads in the city of Bandung all UPT heads stated that the government would pay attention to the inputs and criticisms submitted by the community and then they would be actively followed up through a coordination meeting which would be conducted by the relevant agencies.

The Accuracy of Bandung City Regional Regulation Number 3 of 2017 Concerning Funeral Service Retribution in Bandung City.

From the results of the interviews that the researchers conducted with all informants from the five TPUs that the researchers visited in the city of Bandung, the researchers obtained the result that the policy accuracy of the Bandung City regional regulation number 3 of 2017 concerning funeral service fees in the City of Bandung was correct because from the results of interviews with several UPT heads in Bandung City all UPT heads stated that the funeral service fee policy was running in accordance with existing regulations and could increase the original income of the Bandung City area. This policy was made to deal with the need for social facilities in the form of public cemeteries (TPU)[10].

4. Conclusion

Based on the discussion, it was concluded that the process of interaction between the community and the local government in evaluating the policy of Bandung City Regional Regulation No. 3 of 2017 concerning Funeral Service Retribution in Bandung City has been running less than optimally. This can be seen from the lack of effectiveness, time efficiency because there is already coordination with related agencies. In addition, in the adequacy of regulations, supervision and sanctions for TPU officers are carried out by the government. There is equality, responsiveness and accuracy when running according to existing regulations and can increase the original income of the Bandung City area.

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